



# “INSIDE THE ARCHES”

## Bucciferro Family McDonald's Monthly Newsletter

### Meet Michael Peschel Operations Supervisor, Madison Patch

My name is Michael Peschel and I am the Operations Supervisor for Bucciferro Family McDonald's Madison Patch. With training and development over the years, I have grown into my leadership role with our company. I joined the Bucciferro Family McDonald's group in 2017; a company which is a Champion of Champions!

***“Employee engagement, self-development, team-development and vision = Bucciferro Family McDonald's.”***

I started working for McDonald's in Monona, WI when I was 15 - I would ride my bike from school most every day. I was proud to be a crew person. I would watch the management team and had a dream that I could grow my skills to be like them one day...And I did. During my tenure at McDonald's, I have received a number of accreditations and awards, which I am very proud of. I have a drive to keep learning and growing within the scope of my leadership role.

I am proud to be an ambassador and a leader for Bucciferro Family McDonald's.



In my personal life, most Sunday's, you will likely find me and my wife, Dawn in the back field of the family farm, enjoying an afternoon in a friendly competition of “who is the best shooter.” Of course, this is all dependent upon whether the Cowboy's are playing. Dawn and I like to travel and have a passion for enjoying family time.

### Calendar

- 10/18 Sports Jersey Day @ all locations!
- 10/20 Sanitation Class @ Office for Beloit/Rockford 8:30am
- 10/21 Sanitation Exam @ Office for Beloit/Rockford 8:30am
- 10/22 McCafé Bakery Launch!
- 10/25 Sports Jersey Day @ all locations!
- 10/26 Payday!  
Blood Drive @ Milwaukee Rd. 10am—2pm
- 10/27 Sanitation Class @ University for Madison 8:30am  
Happy Anniversary, Madison!
- 10/28 Sanitation Exam @ University for Madison 8:30am
- 10/30 Swedish American Breast Cancer Donation Drop off @ 5836 from 9am—5pm
- 10/31 Happy Anniversary, Byron!  
Great Pumpkin Give-a-way @ State St., Beloit Noon—2pm
- 11/1 Daylights Savings Time ends (fall back 1 hour)  
Sports Jersey Day @ all locations!
- 11/2 Blood Drive @ Madison Rd. 10am—2pm
- 11/8 Sports Jersey Day @ all locations!
- 11/9 Payday!
- 11/10 Sanitation Class @ Office for Rockford/Beloit 8:30am
- 11/11 Veteran's Day  
Sanitation Exam @ Office for Rockford/Beloit 8:30am
- 11/15 Sports Jersey Day @ all locations!

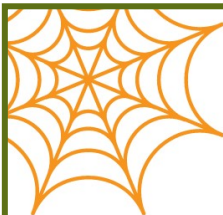
### Halloween Costume Contest

If you're working on Halloween, wear your costume to work and send your picture to your GM to be entered in our company wide contest! \$50 cash prizes will be awarded for the following categories:

- Best McDonald's Themed Costume
- Most Creative Costume
- Funniest Costume

Costumes must follow all safety guidelines (mask, gloves, non-slip shoes, and be modest and in good taste).

Winners will be announced in the November “Inside the Arches” newsletter and cash prizes will be deposited on your November 9<sup>th</sup> paycheck.



### TECH BYTES

There is a tale that when there is a POS server failure random orders will show up on the KVS screens. We call these *GHOST* orders. There is no need to fear these orders as they won't affect your KVS times. These orders will stay on your screen for about 1800 seconds or double the 999's. If the order is still there after about 30 minutes you may reboot the KVS controller that the order is stuck on.



If after that the order is still there please send tech an email at [store#tech@iammcd.com](mailto:store#tech@iammcd.com)



## Meet Our Newest General Manager!

Pedro Avalos Lopez is Bucciferro Family McDonald's newest General Manger. After serving as a Department Manager at Verona Rd. and Odana Rd. in Madison, Pedro was promoted to GM at our Verona Rd. store in September.



"I started working for McDonald's at Odana Rd. in 2003. Since then it has been an honor and a privilege to work with such kind people who have given me a lot of support preparing me to lead by providing the appropriate training. As General Manager at Verona Rd., my vision is to be able to realize many accomplishments with my team, growing together with the community and continuing to advance as we have done until now with dedication and effort. On the personal side, my wife, Lorena Flores and I have 3 daughters and a son. My wife also works for Bucciferro Family McDonald's at our restaurant on Odana Rd. I want to thank God and the Bucciferro Family for all of their support."

**Part of the Community...** Bucciferro Family McDonald's strives to give back to and be a proud part of the communities that support our restaurants. Here's what we've been up to...



The Chicago Field Office Summit asked each organization to send in a short video introducing ourselves...Thank you to everyone who helped make this a fun video to submit! As you can see, we had some fun and did a 70's "Brady Bunch" themed video.



**Breaking Records!!** Congratulations to our GM, Antelma and her amazing team at Odana Rd. in Madison for setting a Regional record of 115 Mobile Order and Pay customers in one day!!!



Our fearless leader, Guy Bucciferro was asked by the Chicago Field Office to share some tips in how our organization increased numbers for Mobile Order and Pay... We continue to set the standard and are building our brand throughout the region!



Blood Drives continue to be a need in our communities. Oct 1st @ State St and Oct 9th @ Rockton saw 28 donors and 84 lives saved from these donations!! The Rock River Blood Center continues to be grateful for Bucciferro Family McDonald's Blood Drives.

## October Birthdays

Join us in wishing our fantastic team members a very special birthday this month!

### 94 – Madison Rd.

Ayanna  
Aashiyiah  
Mintesinot  
Quinton

### 2317 – Verona Rd.

Grace  
Maryn

### 3756 – Odana Rd.

Ivette

### 4822 - University

Calvin  
Celia  
Danelle  
Daniel  
Keyasia  
Mercy

### 5612 – Allen Blvd.

Adem  
David  
Jasir  
John V.

### 5836 – Mulford Rd.

Amanda  
Annalee  
Diamond  
Marissa  
Pearl  
Yeney

### 6275 – Samuelson

Jacklynn

### 7052 – State St.

Hortencia  
Keyonnie  
Mauricio  
Olivia

### 7218 - Oasis

Caleigh  
Christopher  
Taylor

### 16594 – Greenway Blvd.

Breann  
Fei  
Hannah  
Jonathan  
Jose  
Luis

### 17850 - Waunakee

Daniel  
Jackson  
Syndra

### 19974 – Court St.

Brandon  
Frederick  
Sharon

### 22424 - Jefferson

Maria

### 26289 - Dempster

Diana  
Kaylee  
Mireya  
Samantha

### 29838 – South Beloit

Brooklyn  
Kelso  
Veronica

### 31419 – Milwaukee Rd.

Adriana  
Margarita  
Patricia  
Tina

### 35667 - Byron

April  
Olivia  
Rylee  
Wendy

### 38131 – Rockton Rd.

Kayla  
Makenna  
Mara  
Nicko

### Tech

Adam G.